# Monday, September 15, 2014

## TicketPriorities

1. Scaffold the TicketPriority class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the TicketPriorities controllers

## TicketStatuses

1. Scaffold the TicketStatus class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the TicketStatus controllers

## TicketTypes

1. Scaffold the TicketType class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the TicketTypes controllers

## Test and Assign Values

1. Create ticket priorities, such as High, Medium, Low, any other priorities you feel are relevant
2. Create ticket statuses, such as New, Working, Verified, Resolved, any other statuses you feel are relevant
3. Create ticket types, such as Feature, Enhancement, Bug, any other types you feel are relevant

## Tickets

1. Scaffold the Ticket class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the Tickets controllers… Yet
4. Save and test your project
   1. Create new tickets and look for ways to enhance/perfect the functionality of this process – **Write notes and suggestions to bring to class!**

### TicketAttachments

1. Scaffold the TicketAttachment class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the TicketAttachments controllers… Yet
4. Save and test your project
   1. Create ticket attachments by selecting and uploading documents – this process is very similar to the image upload process you used in the CarTracker application

### TicketComments

1. Scaffold the Ticket class to create a full set of views and controllers
2. Modify the views to make them more user friendly and consistent with the rest of the project
3. We do not need to modify any of the TicketComments controllers… Yet
4. Save and test your project
   1. Create ticket comments and look for ways to improve the functionality of these features – for example, when we look at a particular ticket (Details), we should see a list of comments and a list of attachments on the page along with the ticket information – this is a great opportunity to explore and enhance your HTML design skills.